

## **Peter Grant, MD**

### **Patient Rights & Responsibilities**

We believe healthcare delivery is a partnership between provider and patient. In that spirit of cooperation, we are committed to providing you information to assist you as we work together to facilitate your care.

#### **As a patient of Dr. Peter Grant's, you have the right to:**

1. Receive considerate and respectful care at all times.
2. Expect that your interactions with our office and information related to your care will be handled confidentially.
3. Obtain complete and current information concerning your medical condition, explained to you in terms that can be easily understood.
4. Participate in decisions regarding your care and treatment.
5. Receive information about the Practice and your rights and responsibilities as a patient.
6. Know the identities and professional status of the staff assisting or treating you.
7. Expect reasonable safety in so far as medical services and environment are concerned.
8. Be accompanied by an individual/chaperone during medical appointments, tests and treatment.
9. Bring forward issues surrounding your care or treatment, without fear of retribution or discrimination and expect issues to be fairly investigated, with follow up/resolution in a timely manner.
10. Receive, with written permission from you or your authorized representative, access to your medical records and any information that pertains to you, except as required or permitted by law.
11. Refuse treatment, providing you accept the responsibility and consequences of your decision.
12. Receive an explanation of your bill, regardless of the source of payment.

**As a patient of Dr. Peter Grant's, you are asked to:**

1. Provide your health care professional with accurate and complete information regarding your personal health, medical history and changes in your condition.
2. Maintain your relations with other treating physicians.
3. Keep scheduled appointments or cancel with as much advance notice as possible.
4. Follow the instructions and treatment plan recommended by your health care professionals.
5. Speak with your health care professional should you have questions or if you do not understand or agree with your medical treatment.
6. Take responsibility for your health by actively engaging in behaviors which will promote a healthy lifestyle.
7. Familiarize yourself with and adhere to the Practices "General Office Procedures and Patient Financial Responsibilities."
8. Understand your financial responsibilities related to your care and treatment and maintain a current account with the Practice.